



## **Booking Terms & Conditions – BEECHES, PEBBLES, WAVES & TIDES Hunstanton**

**Pets** - Are allowed in all of our accommodation, however an additional charge of £30 per pet per stay is applicable.

**Terms** - All prices are per week or part week and for the holiday home as equipped and described. Full week bookings usually run from Saturday to Saturday, short breaks can start on any day (2 night minimum stay). Arrival time is 3.00 p.m. onwards (subject to unavoidable delays). You must leave your holiday home by 10.00 a.m. on the day of departure and you are expected to leave everything in a clean and tidy condition. A charge will be made if additional cleaning is required. You are responsible for the security of the property and for any damage incurred or loss sustained during your stay. We accept no responsibility for theft/loss or damage to your belongings or for any personal injury, however caused. The inventory for the accommodation is checked at the end of each rental period and any losses/damage incurred will be pursued. We reserve the right to refuse any holiday booking application.

**Booking your holiday** - First check for availability. If your preferred holiday dates are available please telephone us on 01485 533981 to make a provisional booking. Once we have confirmed your booking we will hold your provisional booking for 7 days to allow you to complete and return the booking form with your deposit or full payment. Once we receive your booking form and payment we will send you written confirmation of your booking. Your booking will be automatically cancelled if we do not receive your booking form and payment within this period.

**Booking deposit** - A booking deposit of £100.00 per week or part week is required to secure the booking. If the total of your holiday is less than £100 then the full amount is required with your booking form. If you have to cancel your holiday for any reason this deposit is non-refundable and we therefore strongly advise you to take out your own holiday/cancellation insurance for your own benefit.

The following site [www.travel.schofieldsltd.uk](http://www.travel.schofieldsltd.uk) provides Cancellation Insurance for UK Holidays.

**Booking confirmation and balance of payment** - The submission of the completed booking form shall constitute an offer by the client and a contract shall come into existence when the booking has been accepted in writing and a receipt for the deposit has been issued.

Upon receipt of your booking form and deposit we will confirm the booking in writing and an invoice and statement of account will be sent to you with this confirmation, requesting the balance of payment four weeks before your arrival date. You will not receive any further correspondence from us until we receive your balance of payment after which you will be sent final confirmation and arrangements for key collection, a detailed location map and directions. If we do not receive your balance payment by the due date we reserve the right to re-let the accommodation.

Any bookings made within 28 days of the holiday start date must be paid for in full at the time of booking.

If the booking is made later than one week before your holiday date (i.e. the booking having been made provisionally by telephone, say the day before) we insist that full payment is made in CASH upon arrival.

**Cancellation** - Notice of cancellation must be received in writing. Deposit payments are non-refundable. Balance payments will be refunded up to 28 days prior to your holiday start date. If you cancel your holiday within 28 days of the start date and we are unable to re-let the accommodation the full balance is still due.

**Rental period** - All full week bookings run from Saturday 3.00 p.m. arrival to Saturday 10.00 a.m. departure. Short breaks can start and end on any day of the week from 3.00 p.m. arrival to 10.00 a.m. departure with a 2 night minimum stay.

**Your party** - All female or all male groups are only allowed in the accommodation providing all the members of the group are over the age of 21. Young mixed female/male groups are only allowed in the accommodation providing one member of the group is over the age of 21 and takes full responsibility for the group. This booking has been entered into on the understanding that the total number in your party shall in no circumstances exceed the number on your booking form. We reserve the right to refuse to accept bookings. Rentals will be terminated at our own discretion, if in our opinion any person behaves in a way prejudicial to the well being of others, and in such circumstances we will re-take possession of the accommodation immediately. The contract you are entering into is for the hire of a holiday flat/house for holiday purposes only. The person signing the booking form must be aged 21 or over and takes full responsibility for all members of his/her party.

**Owner's rights** - We reserve the right to enter the accommodation for the purposes of urgent repairs or maintenance at any time. We cannot take responsibility for any matter outside our control, i.e. damage, injury, delays, or loss, in connection with your holiday arising directly or indirectly from mechanical or electrical breakdown, inclement weather, flood, fire, temporary invasion of pests or any other Act of God, war, farming or building activities, acts of local or central Government, or for nuisance caused on neighbouring properties.

If we are unable to make the property available as per the booking due to unforeseen circumstances beyond our control, for example (but not limited to): death, illness, theft, fire, flood, squatters or other damage to the property, we will make every effort to find you alternative accommodation but if this is not possible any refund will be made immediately without any further claims being made by you or your representatives against us.

**Inventory** - A full inventory is available on request, and this inventory is checked at the end of each rental period.

**Please note bed linen and towels are not provided** and you must supply your own standard size quilt covers.

Blankets and Pillows are supplied: -

- If you intend to use the quilts **YOU MUST** bring quilt covers, bottom sheets and pillowcases.
- If you intend to use blankets **YOU MUST** bring top & bottom sheets and pillowcases.
- You must bring your own towels and any other personal linen.

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